

Engelska Skolan Norr



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CUSTOMER DATA

Organization: Engelska skolan Norr AB

Country: Sweden

Industry: School

Panda solution: Panda Cloud Fusion

Number of licenses: 180

CHALLENGES AND BENEFITS

Challenges

- Complicated and time consuming to manually update third party program, with for example Active Directory
- Web filter was previously bought separately
- They could not monitor the antivirus in the Cloud
- A lot of time was spent on administration

Panda solution

Panda Cloud Fusion

Benefits

- Patch management is made automatically and saves a lot of time
- Good overview of the network
- To categorize computers in groups according to their use (e.g. student computers)
- Web filter and remote control is included in Panda Cloud Fusion and is used frequently
- To be able to monitor and manage everything in the Cloud
- Scheduled modules to keep the computers in good condition

SITUATION

Engelska skolan Norr has many student computers, but also devices for the employees. Therefore the computers need to be managed differently. They used to buy a separate system for web filter, to limit the access to specific web pages on the student computers. That is included in Panda's antivirus, which makes their work easier. A lot of the administration was time consuming, like updating Java and Flash through Active Directory, and Panda has saved them time they instead can spend on other projects. Engelska skolan Norr was happy with the previous antivirus, AVG, but they could not manage it in the Cloud. Both the RMM part and the antivirus in Panda is managed through a simple web console, and can be reached from anywhere.

CHALLENGES BEFORE PANDA

- Complicated and time consuming to patch manage manually on all computers, e.g. Java and Flash with Active Directory, or keep track of all Windows updates.
- Since they have many student computers they need a centrally managed web filter, which they had to buy as a separate program before.
- They were happy with the protection of AVG, but they could not manage it in the Cloud.
- They spent a lot of time on administration

THE SOLUTION

Engelska skolan Norr says that it was the RMM solution that drew their attention to Panda, since they were happy with the old antivirus. However, what they realized after switching to Panda, was how convenient it was to manage and monitor everything in the Cloud.

They emphasize how much time their Panda solution saves. To be able to shoot out updates on all computers simultaneously, or use groups to take different actions on different groups, is efficient and a great benefit. It is also easy to get a good overview of all devices in the network through the web console.

On all the computers in the class rooms, library and on other public areas in the school, the access to some web pages must be limited. To create web filters according to different categories, and also group them depending on if they should have a firewall, antivirus and webfilter, makes the job much easier.

Engelska Skolan Norr



CUSTOMER PROFILE

Engelska skolan Norr was founded in 1993 and has a clear international and multi cultural focus, with a lot of the education in English. Apart from being fluent in two languages, the school values a high level of computer knowledge among the pupils. They therefore encourage them to search information globally over the Internet. They have two large computer rooms and two smaller, computers in every class room, in the library and in the After School center, with over 150 student computers in total. The challenge is to teach the students to find and use information efficiently, while keeping a critical approach.



EVALUATION

Prior to the first meeting with Panda, the representative from Engelska Skolan had not so high expectations. They were satisfied with their antivirus and had not considered a change. What caught their attention was Panda Cloud Systems Management, Panda's RMM system, and that it could save a lot of time for them. Matthias Greinke, head of IT and networks, and in addition the IT teacher at Engelska Skolan Norr, confirms the picture: "It's great! You can manage the network in a simple way, and shoot out updates. It is a huge bonus for us that the administrative time goes down so much. That part we are most happy with. "

When it was time to implement Panda Cloud Fusion, Engelska Skolan Norr got software from Panda for uninstalling AVG, which could be shot out on selected computers. At the same time Panda was installed and everything went quickly and smoothly. Engelska Skolan chose to first install PCSM, connect all computers to a group according to a schedule that would shoot out some programs, including Panda Cloud Office Protection (antivirus). Before they decided to buy Panda's solution, a technical specialist visited them to show how easy it was, something that Matthias Greinke now can agree on: "Once I decided to install it, it was also really easy to get started and with the help of Panda's support by phone I got all the remaining questions answered". The biggest difference for the change is that they spend a lot less time on administration, and that they can monitor the entire network, including antivirus, via the cloud. They can also tailor protection for different hosts: "It was very positive that it had built-in web filters and the ability to configure different computers. What should Panda look like, should it have AV, firewall, web filter, etc. Almost all PCs got the firewall but the classrooms also needed web filters. Previously, we had to buy that as an extra service. So much is included in the Panda", says Matthias Greinke.

Other features that are appreciated is the built-in remote control which is very easy to handle, to be able to look for temporary files in explorer, and other modules they use to keep the systems up to date and in good condition.

Panda's representative has been very keen to make sure that the change to Panda has gone well, and Matthias Greinke is impressed: "We are very happy both in terms of price and functionality. A good point with Panda is especially their customer service. I have never experienced that the person that sold me the product calls so often to ask if everything goes well, and without interfering. He calls at least once a month and in the beginning once a week. When I have had contact with the technicians they have helped me quickly and easily".

Engelska Skolan Norr feels that the antivirus is equivalent to the previous one, everything works fine. Even PCSM lives up to their expectations: "It works very well, it does what it's supposed to do. I must take the time to care for it, but that is not much work at all", says Matthias Greinke, and continues: "I would absolutely recommend Panda, they stand out among the competition. That you'll have more time for other things helps tremendously. "