

Case Study. Sofitasa Bank. Venezuela.

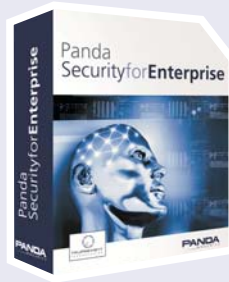


Details

- Company size: Key account
- Country: Venezuela
- Sector: Financial sector
- Number of licenses: 2,000

Benefits

- **AdminSecure Administration console.**
It is based on modular, flexible and scalable architecture. It allows deployment, installation and configuration of the protection modules in multiple versions and network layers.
- **Complete integrated protection against all types of threats for workstations and file servers.**
TruPrevent technologies protect workstations and file servers against all types of malware (viruses, spam, phishing, spyware, rootkits, etc.) in a reactive, proactive and preventive way (HIPS).
- **Antivirus and anti-spam protection plus content filtering** for Exchange and Domino mail servers.
- **Application monitoring.**
Helps control the use of unproductive or restricted applications and deletes undesired content.
- **Control over network access.**
With NetworkSecure technology, it protects the network from computers that do not have an antivirus installed or computers with weak protection.
- **Protects MTA servers against malware and spam.**
Optimize your email service resources.



"The installation improvements directly affected return on investment due to the increased availability of the services offered".

Manuel Colmenares.
Information Services Manager
Sofitasa Bank

Sofitasa Bank protected by Panda Security

With 18 years' activity, Sofitasa Bank is a regional bank oriented to the business sector, retail banking, medium-sized companies, product and service innovation, and the best technological capacities to support an efficient and flexible business model, adding value to the client-institution relationship by offering high quality services in its market area. Its professional, responsible, honest and proactive human team focuses on corporate action.

The bank has around **1500 workstations and 150 servers**, distributed throughout five administrative buildings and one hundred branches (interconnected).

The bank had a problem with the network, as spam "constantly affected the network, as did spyware," says Manuel Colmenares, Information Services Manager. However, before choosing a corporate solution, the bank decided to test the efficiency of **Panda Security's solutions** and was satisfied with *"the results obtained with Panda Antivirus for workstations,"* explains Colmenares.

The solution – Panda Security for Enterprise

Once Panda Security's efficiency was checked (*"both regarding the Panda Antivirus product and tech support,"* says Colmenares), Panda Security for Enterprise was installed.

According to Colmenares, *"the installation was initially carried out on the servers and workstations of the administrative buildings, and a pilot test was conducted in an agency to evaluate its impact".* This way, *"the impact on the financial platform was minimized,"* says Colmenares. **A few weeks later, Panda Security for Enterprise was installed on all the systems of Sofitasa Bank.**



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About Sofitasa Bank

Sofitasa Bank is a regional financial institution present throughout Venezuela. It is oriented to the country's development and committed to the satisfaction of clients' needs through product and service innovation. Its added-value is higher than its competitors', as it is based on state-of-the-art technology, high capacity and employees' commitment and responsibility to provide the well-being of Venezuelan citizens.

Solution

Panda Security for Enterprise

- **Unified centralized console:**
Thanks to Adminsecure, all the protection modules are managed from a single point.
- **Efficient security solutions:**
The various modules included in the solution offer companies of all sizes maximum protection for their network structure.
- **Simplified risk Management:**
The solution includes the possibility of performing in-depth malware audits with Malware Radar.
- **Network access control:**
This technology prevents infected, dubious or dangerous computers from connecting to the network and infecting information and files.
- **Ensures Corporate policy fulfillment and optimizes employer productivity:**
The administrator can distribute policies to the computers and block access to restricted applications or files from the central console.
- **Protects the company's critical assets:**
Proactive technologies provide an additional protection layer against all types of unknown malware, targeted attacks and Internet threats.

“This product offers higher security than other antiviruses”

The situation once the Panda Security product was installed was clearly better than the previous situation. *“The improvements due to the installation of this product were, better computer security (and therefore better network security), and minimum time spent on computer maintenance,”* says Manuel Colmenares. These are great advantages that *“directly affect return on investment, due to the increased availability of the services offered”*.

To sum up, Manuel Colmenares highlights: “this product offers higher security than other antiviruses”

Panda Security certifications and awards

