NHS

Case Study. Gloucestershire NHS. UK.

Details

· Company size: Key account.
· Market: Health Care.
· Country: UK.
· Number of licenses: 1700 for Workstations and Servers.

Benefits

· Saves management costs and time thanks to the centralized administration console.

· Improved availability and service quality through helping to keep applications operative.

· Incidents resolved within 24 hours.

*Formerly Panda Managed Office Protection

Panda CloudOfficeProtection

"In two months, the Panda solution has identified 435 suspect items, mainly spyware, which is hundreds more than our previous antivirus system".

Tom Day
IT Support Engineer

Panda Security enables Gloucestershire NHS to communicate effectively and safely

The IT support unit at the Gloucester Royal Hospital has recently been installed with Panda's Cloud Office Protection* (PCOP) antivirus solution, which will help 1700 client computers throughout the county to receive and send vital information safely and efficiently.

Gloucestershire Hospitals NHS Foundation Trust required a system that would enable all the practice computers many of which use separate networks to link to a central server within the Hospital, without the risk of spreading viruses or being beset with spyware.

Panda Security solution has been selected by Gloucestershire NHS Foundation Trust to protect IT traffic between The Gloucester Royal Hospital, one of the county's largest general hospitals, and GP practices in its area. The Trust was keen to replace its existing security solution, which would not work accurately with the many different networks used by individual practices, and mobile users. The challenge of this project was to ensure that the Panda solution would not only work on email communications between the hospital and the practices, but also protect GP's as they accessed the Internet. In addition, the Trust wanted a scalable solution, to deal with the number of practices that would need to be added on to the system over a period of time.

The threat from all types of malware was already evident, and the Trust could see that the existing solution was not identifying and dealing with enough of the viruses and spyware that were attacking the network. Discussions were opened with Panda, and a decision was taken to replace the old anti-virus software with WebAdmin, which is designed to deliver complete 'hands-off' protection for an organisation's servers and workstations. To the Trust's relief WebAdmin can be instantly deployed and automatically updated, and the Panda team were able to adapt the software to fit the Trust's specific requirements.

Two months from the initial install, 1000 computers within GP practices throughout Gloucestershire have been updated to WebAdmin, and their protection is managed from one central point within the IT support department at Gloucester Royal Hospital. Tom Day, IT support engineer, said: "*We are responsible for the safe running of all these computers, which are used heavily to check patient records, book hospital appointments, communicate with consultants, not to mention access the Internet. We have to protect them at every stage from the dangers of malware, and the Panda system will work with all the computers, no matter what individual network is being used. In two months, the Panda WebAdmin solution has identified 435 suspect items, mainly spyware, which is hundreds more than our previous antivirus system.*"

The major benefit of the product is that as long as the client computer is connected to the Internet, it can be monitored and managed securely, enabling the individual practices to work without the risk of contracting a virus, or being plagued with spyware. The obvious result is that the system can be managed centrally by just one person, and it delivers a high level of protection, thereby preventing loss of productivity and enabling the Trust to achieve a rapid return on investment.

During 2008 the Gloucestershire NHS WebAdmin solution was seamlessly updated to the latest Panda Cloud Office Protection* an advanced web-based anti-malware solution utilising Panda Security's cloud-based "Collective Intelligence" system.

PANDA SECURITY