

Panda Perimeter Management Console

Guide for Partners

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Contents
1. PREFACE
1.1. Target audience4
1.2. Icons
2. INTRODUCTION
2.1. Types of Panda Security partners5
2.2. Panda Perimetral Management Console features6
3. PANDA PERIMETRAL MANAGEMENT CONSOLE: GETTING STARTED
3.1. Introduction7
3.2. Getting your Partner Organization and Account7
3.2.1. How your Official Panda Security Representative should create the partner Organization .7
3.2.2. How your Official Panda Security Representative should create the partner Account8
3.3. Getting your customer's Organization and Account9
3.4. Registering your appliance in the Panda Perimetral Management Console9
3.5. Panda Perimetral Management Console Login11
4. MANAGING SYSTEMS WITH PANDA PERIMETRAL MANAGEMENT CONSOLE 12
4.1. Introduction12
4.2. Systems information summary13
4.3. Filtering Systems14
4.4. System Details15
4.5. Remote Management16
4.6. Upgrading Systems (Packages)20
4.7. Actions
4.8. Hardware23
5. DOWNLOADS
5.1. VPN Clients25
5.2. GateDefender Installation Images26



1. PREFACE

This guide offers you all the information you need to make the most of Panda Perimetral Management Console.

1.1. Target audience

This document is aimed at users of Panda Perimetral Management Console:

4 Partners (distributors) under contract with Panda Security to distribute its security solutions

1.2. Icons

The guide contains the following icons:



Additional information. For example, a different way of carrying out a specific task.



Suggestions and recommendations.



Important information on using a specific Panda Perimetral Management Console feature.



2. INTRODUCTION

This guide aims to help partners and service providers who need to manage their clients' security and lifecycle simply and effectively from a single management console with maximum vendor autonomy. You can do everything online from anywhere on the Internet, in real time and with just a few clicks.

With Panda Perimetral Management Console you will be able to access, monitor, update (bug fixes) and upgrade (software enhancements) your appliances on-line: no supplementary applications need to be installed.

This straightforward guide will help you enjoy the benefits of Panda Perimetral Management Console, allowing you to reduce the time spent managing your customers security and dedicate it to growing your business.

2.1. Types of Panda Security partners

✓ Resellers

Partners who sell Panda Security products and manage basic aspects of their clients' security.

✓ Managed Service Providers (MSP)

Partners who sell Panda Security products to their clients and manage their security proactively.

✓ Distributors

Partners who buy large stocks of systems, and then sell those licenses among their partners, who in turn sell them to end clients. Distributors keep a stock of systems to quickly respond to the everyday purchases needs of their partners.

Panda Perimetral Management Console meets the needs of each type of partner, as it allows them to centrally manage all of their systems from one single console.



2.2. Panda Perimetral Management Console features

This section describes the main features of Panda Perimetral Management Console.

YOU CAN	DETAILS
Monitor your systems	Use Panda Perimetral Management Console as a monitoring tool for a managed network service provider activity.
Access all devices from everywhere at anytime	Access your and your customers' devices from everywhere an Internet connection is available, without creating any security vulnerabilities on the remote device.
Push updates and patches (packages)	Keep all of your systems secure and up-to-date with security updates and patches by centrally pushing out updates using the intuitive and simple interface. Migrate seamlessly from one version to the next using the built- in upgrade capability provided by Panda Perimetral Management Console.
Track actions executed on the devices – what / who	You can check which actions were performed on the appliances, which actions are completed or pending, and monitor the process. Detailed information about the status of each appliance is available.
Manage your customers using a hierarchical (N- tier) structure	Manage users with delegated hierarchical control. You can provision access to your customers so they can see only their devices, while you, as administrator, can access all your customers' appliances.

Use this guide to learn about Panda Perimetral Management Console, selling appliances and managing your customers' security simply and effectively. Save valuable time to dedicate to your business.



3. PANDA PERIMETRAL MANAGEMENT CONSOLE: GETTING **STARTED**

3.1. Introduction

The Panda Perimetral Management Console lets you manage your clients' sytems according to a hierarchical (n-tier) structure. There are different account privileges, so actions that can be performed depending on the account type used.

Client level: Each client will be able to see the information of the appliances they own and manage them. Each unit is uniquely identified.

Service Provider/partner level: Each partner is able to obtain status information and manage all their clients. Remote access is possible if customers explicitly allow that action.

Panda Support level: Panda Security is able to remotely access customers' units for support purposes if explicitly allowed, with no additional configuration required in the customers' end.

Panda Perimetral Management Console is included with any active maintenance.

3.2. Getting your Partner Organization and Account

It is important that each partner has his own Organization and Account. The Organization represents the level where his customers' appliances are located. This allows the partner to easily find and manage his appliances.

The Account is used to grant permissions on the appliances under the organization.

Your Official Panda Security Representative should create the Organzation and Account for you.

These are the steps they must follow.

3.2.1. How your Official Panda Security Representative should create the partner Organization

Your Official Panda Security Representative should create your partner Organizations under their own Organization. Partner's Company should be created according to Panda Customer ID.



The Panda Customer ID is the 8 or 9 digit number that identifies each customer in Panda Security's systems.

	My Account Systems Activationcodes Actions Accounts Downloads	
Accounts	Create organization	
Organizations	D List Create	
	Fields marked with an asterisk (*) are required.	
1604 Firewalls total !		
541 need to be updated	Parent company*: Panda Security -> PAND/ ▼	
1063 are up to date	Company*: INNET customer ID	
356 are expired	Name:	
	Surname:	
Service Status	E-Mail*: INNETmail@mail.com	
e All services are online	Address:	
> More information	Zin	
· service status updates	Counter Snain V	
	Dening.	
	Province	
	City:	
	Phone*:	
	Mobile phone:	
	Fax:	
	VAT:	
	Tax id:	
	Account description:	

3.2.2. How your Official Panda Security Representative should create the partner Account

Official Panda Security Representative Organizations should create partner Accounts under their own Partner Organization. The Partner Account should be created according to the customer's login, password and email data in Panda Security's systems.. Partner accounts should always be created with "System Administrator" premissions type only.

	My Account Systems Activationcodes Actions Accounts Downloads
Accounts	Create Account
Organizations	List all Create
1604 Firewalls total!	Fields marked with an asterisk (*) are required.
963 are online	Login*: INNET customer login
541 need to be updated	Password*:
356 are expired	Confirm password*
	Danda Security > DANDA > DAND
Service Status	Company: Tailed develop of Arbits (
 All services are online More information 	Surname:
Service status updates	E-Mail*: INNETmail@mail.com
	Type: Reseller Organization admin System administrator Shop account
	Language: English V
	Account description:

In a typical scenario, when the appliance is registered, it will appear under the Official Panda Security Representative Organization. In this case, the Official Panda Security Representative Organization must move the appliance from its organization to the partner's organization.

3.3. Getting your customer's Organization and Account

Your customer will create his own account during the restistration process. This account will grant him permissions to access his appliance.

Your customer's appliance should be located under the partner's organization.

3.4. Registering your appliance in the Panda Perimetral **Management Console**

The last required step during the configuration process of your appliance is to register it in the Panda Perimetral Management Console.



During the registration process there are two options:

A) Your customer already has an account:

1. When the system asks you or your customer if you have a Panda Security Perimetral Management Console account, choose "yes" and go to the next step. 2. You or your customer, fill in the form using your customer data and the activation key that your customer received in his Panda Security Welcome Email.

B) Your customer doesn't have an account:

1. When the system asks you or your customer if you have a Panda Perimetral Management Console account choose "no" and go to the next step.

2. Click on the "Panda Perimetral Management Console account" link

(https://managedperimeter.pandasecurity.com/register.php) and insert the activation key (see your Panda Security Welcome Email).

3. Fill in the registration form and create your account.

Enter the following information:

- ✓ Account credentials previously created
- ✓ Activation code
- ✓ Additional relevant information

	System Status	Network	Services	Frewall	Prony	VPN	Hotspot	Logs	
	Subscriptions								
Dashboard	> Subscriptions	Remote Acce	55						
Network configuration									
Event notifications	N Register your Po	nda GateDefend	er Appliance						
Updates									
Support	Account & system	nformation							
Panda Perimetral Management Console	Username *		Password *						
Passwords				•					
Web Console	Activation key *								
SSH access									
GUI settings	System name*								
Backup									
Shutdown	Outinmer informat	-							
License Agreement		60							
	Company *	_							
	100000 0000 0000 00000 000000 000000000								
	E-Mail *		Country *		-				
	out the first								
	License Agreemen	17							
	PANDA GATEDETEN	DER - END US	ER LICENSE	AGREEMENT	â				
	Please read the carefully befor GaceGender. 2 agreeing to be license and ex- all the terms a conditions of t dateDefender in the terms and conditions of t	following 1 e using Pani y accepting one the pressing you nd his license plies your a his license read and be bo	icense agre the agreem agreement. icceptance t agreement. und by the Ag	rement acceptance Similarly, to be bound greement abo	e of use by ve.				
	If you do not have an Register	account for Per	imetral Manag	ement Console	e you can or	eate one <u>he</u>			

4. Close the registration window and go to the next step.



5. Now fill in the form using your data and the activation key.

3.5. Panda Perimetral Management Console Login

The Web-based user interface ensures effective control over your appliances without the need to learn complicated procedures and tools. To access it simply requires an internet connection and browser to reach:

https://managedperimeter.pandasecurity.com

A https://managedperimeter.pandasecurity.com/logout.php	
	Panda Perimetral Management Console
	Username Password If you do not have an account please register <u>here</u> . Login
	Convright by Panda Security

Enter your Username and Password previously created.

You will then see the web console main screen:

Wy Account Systems Actors Accounts Downloads Systems Systems Systems Systems Systems Systems 0 are upto data Filter This is a list of al systems you're alowed to administrate. Multiple systems maybe scheduled for upgrade, by simply 0 are upto data Filter 0 are upto data Filter 0 are upto data Include only Organization - Oncose Organization -	Panda Perimetral Managem e	ent Console			Log out	PANDA
Systems 0		My Account Systems Actions Accounts	Downloads			
Freevals fotal t are entine are entine are entine file are expired File Service Status Include only Organization - • Itte All services are online Display systems of all child organizations as well Service Status Include only Organization - • Itte All services are online Bosytems is dual designed View system details • Service status updated • Service status onlated • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual designed • System is dual desi	Systems	Systems				
Service Status All services are online More information Service status updates View system status System is up to date System is up to date System is obtate System status not System is dad System is abale	0 Firewalls total ! 0 are online 0 need to be updated 0 are up to date 0 are expired	This is a list of all systems you're allowed to adm activating the checkbox on the left side of each Filter Keyword	Instrate. Multiple systems maybe scheduled for upgrade, by simply System, and then diding Upgrade systems' button Include only Organization - Choose Organization - Display systems of all child organizations as well	Filter Export list		
 III View system details ✓ System is up to date IV System is outdated IV System phones home IV System status not available IV System is enabled IV System is disabled 	Service Status All services are online More information Service status updates	No systems registered yet!				
Image: System is dead Image: System is deal black Image: System is enabled Image: System is enabled Image: System is disabled	 View system details System is up to date System is outdated 					
 System is enabled System is disabled 	 System phones home System is dead System status not available 					
	 System is enabled System is disabled 					

4. MANAGING SYSTEMS WITH PANDA PERIMETRAL MANAGEMENT CONSOLE

4.1. Introduction

From the "Systems" tab partners can have a list of all systems they're allowed to administrate.

Panda Perimetral Manageme	nt Console							🗜 Log out	PANE
	My Account System	s Activationcodes A	Actions Accounts Downloads						
Systems	Systems								
1357 Firewalls total !	This is a list of all syste activating the checkbo	ms you're allowed to ad < on the left side of ead	ministrate. Multiple systems maybe h System, and then clicking 'Upgra	escheduled for upgrade, by simply de systems' button					
816 are online	Filter								
411 are up to date	Keyword	Include o	nly Organization Choose Orga	nization	•	Filter			
280 are expired		Disp	lay systems of all child organization	ns as well		Export list		1 - 9 of 9	
Service Status	Access S	upport Actions	Status <u>Name</u>	Serialnr.	Updates	Model	Owner	Maintenance valid till	
All services are online		ا ال	ABGAM	ABGAM-TEST-SUN9100	<u>73</u>	Performa e9100	Panda Security	07.06.2013 - Add Maintenance	
 Service status updates 		ا ا	Integra eSB Test	JOSETESTCODE	<u>90</u>	Integra eSB	Panda Security	07.03.2013 - Add Maintenance	
		ا ا ا	🛈 🕒 🗵 IE-Test	NXM8-K56L38-30060	<u>44</u>	Integra eSB	Panda Security	28.11.2012 - Add Maintenance	
Wiew system details		© 🛄 🛛	▲	TEST-JUCAR	<u>24</u>	Integra eSB	Panda Security	17.11.2013 - Add Maintenance	
🖋 System is up to date	📰 🖳 🛅		V O JE-TEST-ESERIES	TEST JUAN E.	None	Integra eSB	Panda Security	31.03.2014 - Add Maintenance	
System is outdated		I	V O <u>je-test-rc</u>	JE-TEST	None	Integra eSB	Panda Security	02.01.2013 - Add Maintenance	
System phones home		ا ا ا	DETEST VIRTUAL	FE48-C863-DCC1	<u>78</u>	Virtual eSeries 25 users	Panda Security	31.05.2013 - Add Maintenance	
System is dead		0	▲	B071-7DA0-A452	33	Virtual eSeries 25 users	Panda Security	07.08.2013 - Add Maintenance	
 System status not available 		0	1 O t2hqbeta550	87A3-0333-DAC1	3	Virtual eSeries 25 users	Panda Security	01.09.2014 - Add Maintenance	
System is enabled									
System is disabled	Upgrade systems	Delete expired demo	systems						

From the "Systems" tab you can immediately have the most relevant information visible for each system. Such as whether your systems are online, updated, serial number, model, maintenance validity and shortcut buttons for relevant actions on the machine:

Remote Management to GateDefender eSeries web Administration Interface

2

Remote Management to GateDefender eSeries SSH client



Allows you to enable / disable the System



View System Details



threading the checkbox on the left side of each System, and then clicking Upgrade systems' button Fitter Keyword Include only Organization Fitter Display systems of all child organizations as well Updrates swaiicable for this applic Access Support Actions Status Hame Seriator. Updrates Model Owner Maintenance valid till Updrates system Line or estimation to apply patches Fits button to apply patches System is out date System is dead System is dead	Systems	ems Activati	oncodes A	ctions Account	s ie systems maybe scheduler	d for upgrade, by sin	ply				
Keyword Include only Organization • Cheese Organization Image: Cheese Organizat	ctivating the check	ox on the left	t side of each	System, and th	en clicking 'Upgrade system:	s' button					
□ Display systems of all child organizations as well Updates Model Owner Maintenance valid till □ Access Support Actions Status Hame Serialnr. Updates Model Owner Maintenance valid till □ Integra eSB Panda Security 08.01.2013 - Add Maintenance Upgrade systems View Integra eSB Panda Security 08.01.2013 - Add Maintenance This builton to apply patches View System is up to date Image: System is up to date Image: System is outdated Image: System is outdated Image: System is dead Image: System is outdated	Keyword		Include on	ly Organization	- Choose Organization -		~	Filter			
Access Support Actions Status Hame Serialnr. Updates Model Owner Maintenance valid till □			🔲 Displa	iy systems of all	child organizations as well				Updat	es available for this a	pplia
Integra e58 Panda Security 08.01.2013 - Add Maritemance	Access	Support	Actions	Status Ilam	2	Serialnr.	Updates	Model	Owner	Maintenance valid till	
Nggiade system his button to apply patches Nie System is outdated System is outdated System status not available System is outduted System status not available System is outduted	🔲 😬 🖿		QE	V 🛛 Integ	ra eSB Test		None	Integra eS8	Panda Secur	ky 08.01.2013 - Add Mainten	ance
System is enabled	his button to	apply pat	ches					 View System System System System System 	system d em is up to em is outd em phones em is dead em status	etails o date ated i home not	

4.2. Systems information summary

The left pane displays a summary of the appliances you have in the account, and their status.



Partners can have summary information about the appliances managed:

- ✓ Total Number of systems managed.
- ✓ Number of systems Online.
- ✓ Number of systems that need to be update.
- ✓ Number of systems updated.
- ✓ Number of systems which maintenance have expired.



4.3. Filtering Systems

Partners can quickly find the system they want to manage by searching using a keyword. A keyword can be any attribute or an extract of the attribute of the system: Name, Serial number, Model, Owner, System ID, Organization, etc...

Filter		
Keyword	Include only Organization Choose Organization V	Filter
	Display systems of all child organizations as well	Export list

By default queries are done to the Organization's level you are logged in. To include systems of all child organizations, the appropriate checkbox must be ticked.

Display systems of all child organizations as well

Partners can also querie systems inside a specific Organization by selecting the desired Organization from the "Include only Organization" dropdown list.

Filter		
Keyword Include only Organization	Choose Organization [My Organization] Test Partner Console -> EndCustomer1 -> EndCustomer1 -> EndCustomer1 Test Partner Console -> EndCustomer2 Test Partner Console -> EndCustomer3	er st

4.4. System Details

From the "Systems" tab clicking on the system's name link drives you to the system details where partners can check relevant system's information such as organization, system ID, activation code, model, etc.

CDTestes	1234 None Integra eSoho Demos 21.06.2014 - Add Maintenance
System: GDTestes	
Details Remote management	nt Packages Actions Hardware Manage channels
Panda Security > PANDA > PANDA P	DRTUGAL > Demos
	System Information
Organization	Demos Change
Name	GDTestes
System ID	8A62-0000 0070 0000 A760 E6A73
Serialnr.	1234
Activationcode	
Model	Integra eSoho
Maintenance	30 Days Demo
Product	Panda GateDefender Hardware eSeries 5.00
Channels •	Panda GateDefender 5.00 Base Channel (base)
Description	
	.#
	Customer Information

A system can only belong to one organization.

At anytime partners can change a system from one Organization to another by clicking "Change" on the system information Organization details and choosing the new one from the dropdown list.



4.5. Remote Management

Panda Perimetral Management Console remote management is a completely secure service. No security holes or backdoors will be created on the remote devices. Panda Perimetral Console is based on the latest generation of encryption standards and no sensitive information is transmitted across the service. Panda Security access to the appliance is only reserved for remote access, monitoring, updates, upgrades and support; no other uses by unauthorized users is possible.

With Panda Perimetral Management Console Partners can at anytime anywhere have remote HTTPS access to the GUI and SSH access to the command line. This is automated by a "call-home" agent that allows access without the need for any configuration in the firewall.

Syst	System: GDTestes > Remote Management											
>>	Details	Remote management	Packages	Actions	Hardware	Manage channels						
Panda Security > PANDA > PANDA PORTUGAL > Demos Open Administration Interface Open SSH Connection												
Helj	Help											
Welco	me to the Par	ida Security Remote Manager	ment Section.									
The b	uttons above	will allow you to remotely acc	ess your system.									
If you	want to simp	y change the configuration o	f your system, d	ck the 'Oper	n Administrat	tion Interface' button.						
To gai	n full access t	o your system using an SSH t	unnel, dick the ')pen SSH o	onnection' but	itton						
For se	For security and safety reasons, you're not allowed to access your firewall for longer than 60 minutes, which means, that the connection is automatically closed after 60 minutes, to assure the best security.											
If for	If for any reason you prefer to keep the connection to your firewall alive for a longer period, you may adjust this time in your settings											

GateDefender eSeries comes preconfigured with the necessary IPs and Ports required for communicating with Panda Perimetral Management Console so no additional configuration is needed. You can find them on the link provided bellow:

http://www.pandasecurity.com/enterprise/support/card?id=41816

To open the web console just click on the "Open Administration Interface".

Open Administration Interface

You can then either click on the "Open Administration Interface" in a new window or either copy the url provided and paste it in a the browser to get access as if you were on premise.



System: GDTestes > Remote Management

Details	Remote management	Packages	Actions	Hardware	Manage channels						
Panda Security > PANDA > PANDA PORTUGAL > Demos											
Open Administration interface in a new window											
Instructions											
While the connecti	on to your system is establishe	ed, you will see th	ne loading ind	licator.							
As soon as the cor	nection is established, a link w	vill be displayed, v	which allows	ou to open the	e Administration Interface in a new browser window.						
To directly access	To directly access the Administration Interface you can use the following URL as long as the connection is active:										
https://79.	https://79.125.60.144:14502/cgi-bin/main.cgi										

Clicking on the "Open SSH Connection" option allows partners to login via a secure shell to the Panda GateDefender appliance.

Open SSH Connection

System: GDTestes > Remote Management



Partners can also use a third party software such as Putty to connect via SSH ot GateDefender eSeries.



Real Putty Configuration	x
Category: 	Basic options for your PuTTY session Specify the destination you want to connect to Host Name (or IP address) Port 79.125.60.144 13361 Connection type: Rogin • SSH Raw Telnet Rlogin • SSH Load, save or delete a stored session Saved Sessions PPMC Load Default Settings Load Arantza Delete OA PMC VMe Series Delete Close window on exit: • Only on clean exit
About	Open Cancel

Partners or end costumers can easily disable access by Panda Security without turning off the service, by simply dening access to Panda Support team.

PANDA	The Cloud Sec	urity Cor	npany				Panda	GateDefenderSoftware eSeries							
	System Status	Network	Services	Firewall	Proxy	VPN	Hotspot	Logs and Reports							
Dashboard	Panda suppo	ort													
Network configuration	» Visit Support W	leb Site													
Event notifications	Please visit our Sunn	Please visit our Support Web Site													
Updates		Please visit our Support Web Site.													
Support	» Access for the Panda Support Team														
Panda Perimetral	Nocess for the national support reality														
Management Console	By pushing the "Allow access this system	w Access" but on Panda Per	ton, you grant imetral Manaor	access to th ement Consol	is system to e.	the Pand	a Support Tea	am and persons which have permission to							
Passwords	The access permissi	ion will automa	atically be revo	oked after 4 o	lays.										
Web Console	Deads arrest term														
SSH access	Access allowed until	access:			Gat. 29 Mar (2014 10:00	0.15								
GUI settings															
Backup	Deny access				Extend ac	cess for 4	more days								
Shutdown															
License Agreement		Status: Connec	ted: main (1d 7h 4	1m 40s) Uptime:	10:00:33 up 5 d	ays, 22:44, 0	users, load avera	ge: 0.13, 0.13, 0.11							
		Panda Gat	eDefender Anr	liance releas	e 5 50 00 (D	enlovset #	40) (c) Panda	Security S I							

By enabling support, partners do not only allow access to Panda Support team, but also a support password is generated and available to be copied and used from the Perimetral Management Console so that no admin/root passwords need to be shared.



Locaut 100 Halo 104

Panda Perimetral Management Console

E 🦉 🖬	Copy password	o 📖	V 🕲	GDTestes	1234	None	Integra eSoho	Demos	21.06.2014 - Add Maintenance
-------	---------------	-----	------------	-----------------	------	------	---------------	-------	------------------------------

4.6. Upgrading Systems (Packages)

Panda Perimetral Management Console allows partners to keep all of their systems secure and up-todate with security updates and patches by centrally pushing out updates using the intuitive and simple interface.

You can see the number of pending updates in the "Systems" tab, column "Updates" of the Panda Perimetral Management Console.

Multiple or even all systems at once maybe scheduled for upgrade, by simply activating the checkbox on the left side of each system, and then clicking Upgrade systems button on the systems screen.

Syst	ems											
This is activat	a list of all sy ing the ched	stems you're dox on the le	allowed to a eft side of ea	idministrat ach Syster	te. Multiple sys n, and then dio	stems maybe scheduled for icking 'Upgrade systems' bu	upgrade, by simpl itton	У				
Filte	r											
Keyword Include only Organization - Choose Organization -						•	Filter					
Display systems of all child organizations as well								Export list			1 - 9 of 9	
	Access	Support	Actions	Status	Name		<u>Serialnr.</u>	Updates	Model	Owner	Maintenanc	e valid till
			0	۵ 🎱	ABGAM	ABGAM	-TEST-SUN9100	<u>73</u>	Performa e9100	Panda Security	07.06.2013	- Add Maintenance
			0	۵ 🍋	Integra eSB T	Test JOS	ETESTCODE	<u>90</u>	Integra eSB	Panda Security	07.03.2013	- Add Maintenance
			0	1	JE-Test	NXM8-	-K56L3B-30060	<u>44</u>	Integra eSB	Panda Security	28.11.2012	- Add Maintenance
			0	1	JE-TEST9100	<u>)</u> TE	EST-JUCAR	<u>24</u>	Integra eSB	Panda Security	17.11.2013	- Add Maintenance
V	!!		0	V 🕄	JE-TEST-ESER	RIES TE	ST JUAN E.	None	Integra eSB	Panda Security	31.03.2014	- Add Maintenance
			0	V	JE-TEST-RC		JE-TEST	None	Integra eSB	Panda Security	02.01.2013	- Add Maintenance
			© 🏢	1	JETEST VIRTU	UAL FE48	3-C863-DCC1	<u>78</u>	Virtual eSeries 25 users	Panda Security	31.05.2013	- Add Maintenance
			© 🏢	1	JE-VIRTUAL-E	ESX-TEST B07	1-7DA0-A452	<u>33</u>	Virtual eSeries 25 users	Panda Security	07.08.2013	- Add Maintenance
			0	1	t2hqbeta550	874.	3-0333-DAC1	3	Virtual eSeries 25 users	Panda Security	01.09.2014 -	Add Maintenance
		_										

Upgrade systems Delete expired demo systems

If you simply want to check which packages are already installed, click into the "Updates" link in the "Systems" tab. It will navigate to the packages tab within the system details.

-	-	-	
-51	vstem:	GD	estes
-	Jucini	00	

System: GDTestes

>>	Details F	Remote management	Packages	Actions	Hardware	Manage	channels	
22	List / Remo	vve Upgrade						
<u>Panda</u>	a Security > F	Panda > Panda Por	TUGAL > Demo	IS				
Filter:		go						1 - 30 of 473 🛛 🛠 📏 🔊
Pack	kage						Summary	
amav	/isd-new-2.6.6	-0.panda30					Mail virus-scanner	
apad	he-1.3.41-7.pa	anda48					Package version is not managed by Panda.	
arc-5	i.21o-1.panda(<u>)</u>					Arc archiver	
audit	-libs-1.0.15-4.	panda2					Dynamic library for libaudit	
base	system-8.0-14	.panda21					The skeleton package which defines a simple Red	
bash	-3.0-20.panda	<u>o</u>					The GNU Bourne Again shell (bash) version 3.0	
<u>bc-1</u> .	.06-17.1.panda	<u>90</u>					GNU's bc (a numeric processing language) and dc	
beed	rypt-4.1.2-8.p	anda 1					An open source cryptography library	
beep	-1.2.2-1.panda	<u>a0</u>					Advanced pc-speaker beeper	
bind-	libs-9.2.4-30.p	anda3					Libraries used by various DNS packages	
bind-	utils-9.2.4-30.j	panda3					Utilities for querying DNS name servers	

The "Upgrade" tab displays the packages available for upgrade.

_							
>>	Details Rem	ote management	Packages	Actions	Hardware	Manage channels	
>>	List / Remove	Upgrade					

Panda Security > PANDA > PANDA PORTUGAL > Demos

All packages installed on your system are up to date.

From the "Upgrade" tab partners can select multiple packages to be installed or even filter by a specific package name.

From the "Systems" tab, partners can immedietley check if any update is missing by clicking the number link under "Updates".

Access	Support	Actions	Status <u>Name</u>	<u>Serialnr.</u>	Updates	Model	Owner	Maintenance valid till
1		١	🕚 🕲 🛶 🛶 🕲		4	Software eSeries 500 users	Demos	02.05.2014 - Add Maintenance

A summary of the missing packages will be displayed with the ability to upgrade the system.

>> [Details Remote management Packa	ges Actions Hardware Manage channels	
<mark>>></mark>	ist/Remove Upgrade		
Panda S	Security > PANDA > PANDA PORTUGAL >	Demos	
ltari			
ner.	go		1 - 4 of 4
	go Installed package	New package	1 - 4 of 4 Summary
	Installed package pgd-ha-2.10.4-0.panda15	New package pgd-ha-2, 10.9-0, panda 15	1 - 4 of 4 Summary Panda GateDefender High Availability
	ge_ Installed package pad-ha-2.10.4-0.panda15 pad-popscan-2.10.12-0.panda10	New package pod-ha-2.10.9-0.panda15 pod-popscan-2.10.14-0.panda10	1 - 4 of 4 Summary Panda GateDefender High Availability Panda GateDefender pgd-popscan package
	ge	New package pod-ha-2, 10, 9-0, panda 15 pod-popscan-2, 10, 14-0, panda 10 pod-proxy-2, 10, 71-2, panda 15	1 - 4 of 4 Summary Panda GateDefender High Availability Panda GateDefender pgd-popscan package Panda GateDefender proxy package

Package upgrade

4.7. Actions

Panda Perimetral Management Console allows partners to keep track of actions executed on each system.

Syste	em: GI)Test	es							
>>	Details	Rem	ote management I	Packages Actions Hardware Manage channels						
Panda	a Securit	y > <u>PAN</u>	DA > PANDA PORTU	IGAL > Demos						
This is a	This is a list of all actions which are/were executed on your system. More information is provided after clicking on the view icon of each action.									
Filter:			Status: A	ction status Action: Action Types Filter						
	Actions	Status	Action	Value	_					
		V	system.diskstats	("sda2": {"last update": "1395592212", "octets": {"read": "598590464", "write": "23664640000"}, "mount point": "sda2", "ops": {"read": "22221", "write": "2744824"}}, "sda": {"last update": "last update: "last update": "last update: "last updat						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-23 16:30:17.094058", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-22 16:30:17.094058", "arpentries": -1}						
		V	system.diskstats	{"sda2": {"last update": "1395505809", "octets": {"read": "592049152", "write": "19876339712"), "mount point": "sda2", "ops": {"read": "22034", "write": "2296907"}}, "sda": {"last update						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-22 16:30:22.220766", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-21 16:30:22.220766", "arpentries": -1}						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-21 16:30:17.528195", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-20 16:30:17.528195", "arpentries": 2}						
		V	system.diskstats	("sda2": ("last update": "1395310431", "octets": ("read": "133518336", "write": "5455953920"), "mount point": "sda2", "ops": {"read": "2300", "write": "744337"}), "sda": {"last update"						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-20 10:16:56.061344", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-19 10:16:56.061344", "arpentries": 3}						
		V	system.diskstats	{"sda2": {"last update": "1395152995", "octets": {"read": "294644736", "write": "3320438784"}, "mount point": "sda2", "ops": {"read": "8169", "write": "505498"}}, "sda": {"last update"						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-18 14:32:53.332984", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-17 14:32:53.332984", "arpentries": 0}						
		V	system.diskstats	{"sda2": {"last update": "1395003065", "octets": {"read": "367725568", "write": "5254369280"}, "mount point": "sda2", "ops": {"read": "7815", "write": "726839"}}, "sda": {"last update"						
		V	system.users	{"vpnusers": 0, "end date": "2014-03-16 20:51:56.815342", "psecusers": 1, "hotspotusers": 0, "start date": "2014-03-15 20:51:56.815342", "arpentries": -1}						

You can filter actions using different status criteria such as Pending, Completed or Failed Actions.



There are different types of actions shown. Partners can easily find out how many clients are going through the appliance, how many vpn users are connected, when was support enabled, what services are enabled and many more.



Actions can also be tracked from a console level so that Partners can quickly check which actions are pending, failed or were successful in every system their managing.

Panda Perimetral Managem e	ent Console				🗜 Log out
	My Account Systems Activa	tioncodes Actions Accounts Downloads			
Pending actions	Pending actions				
ailed actions					
Completed actions	The following actions are stil pend By dicking on 'Archive action' you	ding. I can hide these actions for further sessions, though they are still available in the 'Archived actions' section			
Archived actions	by dealing of Picture action you	can now show account on no net accessing shough they are and stations in the interaction accessing		1 - 30 of	55 < < > 3
1366 Firewalls total !	Action	Systems	Succeed	led Failed	Pending Total
811 are online 925 need to be updated	Package upgrade	Pending systems -> PANDASS0	0	0	1
441 are up to date 295 are expired	Package upgrade	Pending systems -> PANDA550	0	0	1
Service Status	Package upgrade	Pending systems -> <u>Canet58</u>	0	0	1
 All services are online More information 	Package upgrade	Pending systems -> CanetS8	0	0	1
Service status updates	Package upgrade	Pending systems -> u <u>omk-panda</u>	0	0	1
	Package upgrade	Pending systems -> CanetSB	0	0	1
	Package_upgrade	Pending systems -> Panda Integra	0	0	1
	Package upgrade	Pending systems -> Pandatest	0	0	1

4.8. Hardware

The "Hardware" tab displays detailed data about the hardware on which the system is installed. The values displayed are gathered from the /proc filesystem on the appliance and using some Linux commands, like e.g., lspci, df, free, and route.

The following information is shown:

System: GD	Testes							
Details	Remote management	Packages	Actions	Hardware	Manage channels			
Panda Security	> <u>Panda</u> > <u>Panda Por</u>	TUGAL > Dem	<u>os</u>					
General Info								
Machine			In	tel(R) Celeron(R) M processor 1.50GHz			
Operating Syste	m		Pa	nda GateDefen	der release 5.50.00			
Kernel			2.	5.32.43-57.e51	.i586			
Uptime			41	Days 22 Hours	.4 Minutes			
Load Avg			0.	10 0.03 0.02 1/	215 30742			
Users			0					



Panda Perimetral Management Console

Туре	Info	Addr
VGA compatible controller	Intel Corporation Mobile 915GM/GMS/910GML Express Graphics Controller	00:02.0
IDE interface	Intel Corporation 82801FBM	00:1f.2
SMBus	Intel Corporation 82801FB/FBM/FR/FW/FRW	00:1f.3
Ethernet controller	Intel Corporation 82573L Gigabit Ethernet Controller	01:00.0
Ethernet controller	Intel Corporation 82573L Gigabit Ethernet Controller	02:00.0
Ethernet controller	Intel Corporation 82573L Gigabit Ethernet Controller	03:00.0
Ethernet controller	Intel Corporation 82573L Gigabit Ethernet Controller	04:00.0

Mountpoint	Туре	Partition	Capacity (%)	Free	Used	Size
1		/dev/sda1	6 %	9857 MB	661 MB	11080 MB
/var		/dev/mapper/local-var	2 %	31775 MB	572 MB	34077 MB
/var/efw		/dev/mapper/local-config	6 %	89 MB	5 MB	99 MB
/var/log		/dev/mapper/local-log	1 %	20847 MB	175 MB	22147 MB
/dev/shm		shm	4 %	978 MB	32 MB	1010 MB

Туре	Capacity (%)	Free	Used	Size
Physical Memory	52 %	987 MB	1032 MB	2019 MB
Disk Swap	8 %	3748 MB	289 MB	4036 MB

Device	IP	Received	Sent	Err/Drop
lo	127.0.0.1	1860068 MB	1860068 MB	0/0
eth0	Unknown	514459 MB	1845411 MB	0/0
eth1	Unknown	1581906 MB	154471 MB	0/0
eth2	Unknown	567 MB	1116 MB	0/0
eth3	Unknown	0 MB	1116 MB	0/0
eth1.10	Unknown	1560355 MB	154470 MB	0/0
hotspotbr0	Unknown	498 MB	1116 MB	0/0
br2	172.16.1.1	413 MB	1042 MB	0/0
brt	10.10.10.1	0 MB	1 MB	0/0
br0	192.168.49.253	465818 MB	1802701 MB	0/0
ifb0	Unknown	1580648 MB	1580648 MB	0/3
ifb1	Unknown	0 MB	1580648 MB	0/0
tap0	Unknown	0 MB	135370 MB	0/1166
hotspot0	Unknown	461 MB	1041 MB	0/0
ppp0	85.241.83.213	43993 MB	6480 MB	0/0

Destination	Gateway	Genmask	Interface	Flags
194.65.169.207	0.0.0.0	255.255.255.255	ppp0	UH
172.16.1.0	0.0.0.0	255.255.255.0	br2	U
192.168.49.0	0.0.0.0	255.255.255.0	br0	U
1.1.1.0	0.0.0.0	255.255.255.0	eth1.10	U
10.10.0.0	0.0.0.0	255.255.192.0	br 1	U
0.0.0.0	194.65.169.207	0.0.0.0	ppp0	UG

5. DOWNLOADS

Panda Perimetral Management Console provides centralized access to Panda services.

Partners can download additional Panda services (such as Panda VPN client) from the Perimetral Management Console and easily install them on their devices.

5.1. VPN Clients

From the downloads tab partners can download any version of the Panda Gatedefender VPN Client.

	My Account S	ystems	Activationcodes	Actions	Accounts	Downloads
GateDefender VPN Client	Panda Gate	Defe	nder VPN Cl	ent		
GateDefender Installation Images	The Panda GateD The VPN software the setup of an O	efender featur penVPN	VPN Client is an al es an easy to use g V connection,	l-in-one so raphical us	lution to cor er interface v	mmunicate with your OpenVPN servers. which deals with all the hurdles coming with
1366 Firewalls total !	Windows					
811 are online						
925 need to be updated				146	ndows Insta	llor (mei)
295 are expired				MD	5 checksum	: 36e8e7f87e116f4937d697ad460c3d24
More information Service status updates			Ć	Ma MD	<mark>c OS X (dm</mark> 15 checksum	a) : 939dabc953ea49b9b1f8fa2d0941baca
	Linux					
	Note: Linux versions rea wxgtk2.8, pyro, p	quire th bython-	e following packag pycryptopp.	es to be in:	stalled on th	e system: openvpn, python, python-
			1	Ub	untu (deb)	



5.2. GateDefender Installation Images

In case you need to reinstall your GateDefender eSeries Panda Perimetral Management Console provides you the most updated image for each hardware, software or virtual version model.

GateDefender Installation mages	Hardware	3	
1366 Firewalls total ! 811 are online 925 need to be updated	Integr	a eSoho	Download MD5 checksum: 742296e31b1ec93865f54738780c63c7
441 are up to date 295 are expired Service Status	Integ	gra eSB	<u>Download</u> MD5 checksum: ea209def9720772276d7b225dbb2d3cd
 All services are online More information Service status updates 	Perfo	rma eSB	Download MD5 checksum:



Panda Perimetral Management Console



